



Curriculum Vitae

Name	Gasser
First name	Reto
Business address	2assistU GmbH Technopark Badenerstrasse 13 CH-5200 Brugg AG
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E-Mail	reto.gasser@2assistu.ch
Date of birth	16th May 1966
Citizenship	Switzerland
Marital status	married (two children 1995/1997)

Profile

Extensive experience in the aviation industry
(airline, airport, ground handling provider and civil aviation authority)

- Successful start-up project leader (new airline, hub operation)
 - Customer orientation based on marketing, sales and procurement experience
 - Strong negotiation, communication and crisis management skills
 - Open-minded, flexible, adaptable and innovative
 - Self motivating and strong team leader
 - Well established personal network in the aviation sector in Switzerland
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Professional career

Oct 2018 - today	SAQ-QUALICON Lecturer CAS Risk & Safety Management
Nov 2017 - today	zhaw Zurich University of Applied Sciences Lecturer Aviation Security
Jun 2015 - today	2assistU GmbH Managing Partner Training, corporate management and project management company focused on Safety, Security, Quality, Emergency Response Management, Human Factors Training and Safety at work.
Nov 2013 - May 2015	dnata Switzerland AG Safety, Security, Quality & Compliance Officer Member of the Executive Management Accountability for Health & Safety, Operational Safety, Training, Quality and Compliance for stations Zurich and Geneva
Aug 2008 - Oct 2013	Federal Office of Civil Aviation (FOCA) Senior Security Inspector Approval and oversight of airlines, in-flight supplier and ANS companies, project leader
Nov 2006 - May 2008	Swiss International Air Lines Senior Manager Procurement Indirect Goods & Services Responsible for strategic procurement for Swiss and their partner companies
Aug 2003 - Oct 2006	Helvetic Airways, Zurich Airport Postholder Ground Operations, Manager Product & Services, Member of Management Board Full accountability for the pre- and postflight product (start-up, project lead, development, introduction, quality control and optimization)
Jan 2002 - Jul 2003	Unique Zurich Airport, Zurich Airport Manager Terminals & Services Overall responsibility for the terminal operation (> 100 employees)
Nov 2001 - Dec 2001	2 months travel with my family in New Zealand

Oct 1995 – Oct 2001	Crossair, Basel-Mulhouse-Freiburg (EuroAirport) Vice President Ground Services (Postholder Ground Operation) Jan 99 – Oct 01, overall responsibility for airport handling (120 employees) Board of Directors of Swissport Basel Station Manager Jan 98 – Dec 98, start-up and operation of the hub at Basel Operation Controller Oct 95 – Dec 97
Sep 1993 – Sep 1995	Jungfrau Railways, Interlaken Sales Manager Jul 94 – Sep 95 Sales Assistant Sep 93 – Jun 94
Jun 1991 – Jul 1993	Kuoni AG, Travel Agency Operations employee Incoming Services Aug 92 – Jul 93) Travel Consultant Outgoing Jun 91 – Jul 92 (Bülach / Zürich)
Aug 1990 – May 1991	10 month bicycle travel in North- and Central America
Apr 1984 – Aug 1990	Swissair Station supervisor, employee and trainee in Basel, Zurich and Manchester/UK

Diplomas

Aug 2014 – Jan 2015	Health & Safety Officer (Sicherheitsfachmann EKAS)
Jun 2011 – Nov 2011	Aviation Security Professional Manager (AVSEC PM) Concordia University Montreal / ICAO
Oct 2009 – Feb 2011	Quality System Manager (Dipl. Qualitätsmanager NDS HF, Swiss Association for Quality)
Sep 1991 – Jul 1993	Degree as Tourism Expert (Dipl. Tourismusfachmann HF, Höhere Fachschule für Tourismus)
Apr 1984 – Apr 1986	Certified Airline Employee Swissair (Eidg. Dipl. Luftverkehrsangestellter, Swissair)

Professional training

Certificate

until 2023	Aviation Security Instructor (Federal Office of Civil Aviation FOCA)
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Aviation

Jun 2017/2018	Safety / Security Aviation Tage (DEKRA Akademie GmbH)
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Jan 2015	Safety Management (Flughafen Zürich)
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Mar 2013	Aviation Security Instructor Course (ICAO)
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Mar 2012	IOSA-Auditor Training Course (IATA)
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Aug 2010	Management of Aviation Security (IATA)
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Apr 2010	Assessor EFQM Excellence Model (SAQ Qualicon)
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Jun 2009	Airline Security Operations (IATA / Singapore Aviation Academy)
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Mar 2009	Best Practice for National Auditor (ECAC)
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Training / Education

Jun 2021	HALAL Awareness and Assurance (Halal Certification Services)
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Nov 2014	Visualisieren im Unterricht (IST Int. Schule für Touristik)
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Nov 2012	Rahmenlehrplan / Semesterplan (IST Int. Schule für Touristik)
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Nov 2005	Schriftliche Prüfungen (IST Int. Schule für Touristik)
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Mandates

2003 - 2011	Lecturer, International School of Tourism, Zurich
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2017	Dubai Government Excellence Program, Government of Dubai
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2010 -2013	European Commission (EC) Aviation Security Inspector
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2004 - 2006	Postholder Ground Operations, Helvetic Airways
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2001 - 2003	Member of the Emergency Committee, Zurich Airport
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1998 - 2001	Postholder Ground Operations, Crossair
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1999 - 2001	Board of Directors, Swissport Basel AG
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Education

2 years	Professional school for airline employees (Swissair, Zurich)
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4 years	High School (Gymnasium am Kohlenberg, Basel)
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3 years	Secondary School (Kantonale Handelsschule, Basel)
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4 years	Primary school (Basel)
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Language skills

German	mother tongue
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English	very good communication skills in writing and speaking
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French	knowledge in writing and speaking
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